Accessible Web | RAMP
Accessibility Conformance Report

Web Content Accessibility Guidelines (WCAG) Edition

Based on Voluntary Product Accessibility Template (VPAT®) Version 2.5

Name of Product & Version:

RAMP | Version 1.187.3

Report Date:

January 2024

Product Description:

RAMP is a suite of tools designed to streamline your organization's web accessibility and empower your team with the four core components of a successful web accessibility strategy; **R**isk Mitigation, **A**utomated Scanning, **M**anual WCAG Auditing, and **P**eople & Process.

Contact Information:

Peter Jewett
Founder, CEO
Peter.Jewett@accessibleweb.com
(802) 448-5591 Ext. 700
50 Lakeside Ave, Burlington, VT 05401

The following templates indicate the content within the scope of this assessment:

Account Flow:
- Create New Account
- Settings
- Delete Account
- Billing Settings
- Filter & Sort Modal
- Invoices
- Notification Settings
- License Information
- Notifications
- Notifications Filter

Organizations Flow:
- Organizations
- New Organization
- Delete Organization
- Add New Payment Method
- Add User
- Filter & Sort Modals
- Manage Organization Websites

Websites Flow:
- Header
- Footer
- Websites List
- Websites Filter
- Add Website
- Overview

Pages Flow:
- Pages
- Filter
- Actions
- Add Page

Remediation Tasks Flow:
- Remediations Tasks
- Filters
- Actions
- New Task
- Single Task
- Log Entry Modal
- Edit Task

A11y Center Flow:
- A11y Center

User Tickets Flow:
- User Tickets
- Filter
- Single User Ticket
- Edit User Ticket
- New User Ticket

Log Entries Flow:
- Log Entries
- Filter
- New Log Entry
- Single Log Entry
- Edit Log Entry

Marketplace Flow:
- Marketplace
- Marketplace Filters
- All Bundles
- Single Bundle
- Single Offer

Settings Flow:
- RAMP
- Page Monitoring

- Single Page

Automated Scanning Flow:
- Automated Scanning
- Chart Data Modal
- All Action Items
- Action Item Filters

Manual Auditing Flow:
- Manual Auditing
- Workbooks
- Workbook Filters
- New Workbook
- Order Details

- A11y Center
- A11y Center Installation
- Team
- Add User
- Add Organization
- Accept
- Notifications
- Integrations
- Billing
- Delete Website

Evaluation Methods Used:

This application has been evaluated by Accessible Web for WCAG 2.1 AA conformance using a combination of automated accessibility scanning technology and manual testing techniques. Each component is checked against applicable WCAG success criteria for conformance by [International Association of Accessibility Professionals (IAAP)](#) certified accessibility specialists. The tools, operating systems, and browsers used during the examination are outlined below.

Manual Evaluation Tools:

Evaluation Tools Used:
- The Accessible Web Color Contrast Checker
- The Accessible Web Helper Extension
- W3C's Nu HTML Validator
- VoiceOver for Mac

Operating System(s) Used:
- Primary - macOS (Ventura 13.1)

Browser(s) Used:
- Primary - Chrome 119

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

[WCAG 2.1](#), Level AA

Terms

The terms used in the Conformance Level information are defined as follows:

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of the product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

WCAG 2.1 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks
1.1.1 Non-text Content (Level A)	Supports	Non-text content is appropriately coded as meaningful or decorative throughout the application.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	This application does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	This application does contain prerecorded audio content in synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	This application does not contain synchronized media.
1.3.1 Info and Relationships (Level A)	Partially Supports	Across 18 templates, there are text components that either do not properly communicate that they are headings, or the correct heading level, or should not be coded as headings. Across 3 templates, there are components that are missing accessible names. Across 2 templates, there are components that do not properly communicate their state ("Required" or "Disabled" or "Read-Only States"). Across 3 templates, there is visually emphasized text that is not coded using the correct HTML tags. Across 3 templates, there is content coded as a list that does not function as a list. Across 11 templates, there is meaningful content inserted using solely CSS.
1.3.2 Meaningful Sequence (Level A)	Supports	When the presentation sequence affects meaning, a correct reading sequence can be determined

		programmatically.
[1.3.3 Sensory Characteristics](#) (Level A)	Supports	Instructions within this application do not rely solely on sensory characteristics.
[1.4.1 Use of Color](#) (Level A)	Partially Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing visual elements within most of this application. In 2 templates and across several UI components, such as radio buttons and checkboxes, there are instances where color is used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing visual elements within this application.
[1.4.2 Audio Control](#) (Level A)	Not Applicable	This application does not contain audio that plays automatically for more than three seconds.
[2.1.1 Keyboard](#) (Level A)	Partially Supports	The majority of functionality within this application is available through a keyboard interface without requiring specific timings for individual keystrokes. Across 2 templates, there is functional content that is not operable using the keyboard alone.
[2.1.2 No Keyboard Trap](#) (Level A)	Supports	If a user can move keyboard focus to a component within this application, then the user can move focus away from it using the keyboard only.
[2.1.4 Character Key Shortcuts](#) (Level A 2.1)	Supports	Keyboard shortcuts are not implemented using only letter, punctuation, number, or symbol characters within this application.
[2.2.1 Timing Adjustable](#) (Level A)	Not Applicable	Time limits are not set by this content.
[2.2.2 Pause, Stop, Hide](#) (Level A)	Supports	This application does not contain any content that flashes more than three times in any one second period without the ability to pause, stop, or hide the content.
[2.3.1 Three Flashes or Below Threshold](#) (Level A)	Not Applicable	This application does not contain anything that flashes more than three times in any one second period.

[2.4.1 Bypass Blocks](#) (Level A)	Supports	A "Skip to Content" link is present, allowing keyboard users to skip past the navigation.
[2.4.2 Page Titled](#) (Level A)	Partially Supports	The Team template page title does not accurately reflect the purpose of the page. Also, across 4 templates there are iframes that do not have titles.
[2.4.3 Focus Order](#) (Level A)	Partially Supports	Within this application, most focusable components receive focus in an order that preserves meaning and operability. Across 5 templates, there are instances where the focus order does not function as expected (either inconsistent/unexpected order, allowing users to navigate outside of modals prior to closing them, failing to return to a component after exposed content is closed, and/or failing to move into revealed content).
[2.4.4 Link Purpose (In Context)](#) (Level A)	Partially Supports	The License Information contains links whose purpose can not be determined from either the link text alone or from the link text in context.
[2.5.1 Pointer Gestures](#) (Level A 2.1)	Not Applicable	Multipoint or path-based gestures are not necessary for operating functionality within this application.
[2.5.2 Pointer Cancellation](#) (Level A 2.1)	Supports	Functionality that can be operated using a single pointer either does not execute on the down event, can be aborted or undone, can be reversed by the up-event, or is essential.
[2.5.3 Label in Name](#) (Level A 2.1)	Partially Supports	The Automated Scanning - Recommended Action Items template contains a UI component with a label that includes text that has an accessible name which does not contain the text presented visually.
[2.5.4 Motion Actuation](#) (Level A 2.1)	Not Applicable	This application does not contain functionality that can be operated by device or user motion.
[3.1.1 Language of Page](#) (Level A)	Supports	Language declaration is correctly set in the application.
[3.2.1 On Focus](#) (Level A)	Supports	Changes of context do not occur when components

		receive focus.
3.2.2 On Input (Level A)	Supports	Changing the settings of components within this application does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Partially Supports	Most input errors are presented and described in text. In the RAMP Settings template, there is an error that is detected but is not described in text.
3.3.2 Labels or Instructions (Level A)	Partially Supports	4 templates contain components that are missing visible labels or have text that is not programmatically related to a component.
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Across 25 templates, there are many UI components present that do not properly communicate their names and roles programmatically, and/or their states, properties. Also, across 9 templates, there are native links that do not have the appropriate ARIA role.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks
1.2.4 Captions (Live) (Level AA)	Not Applicable	This application does not contain live audio content in synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	This application does not contain prerecorded video content in synchronized media.
1.3.4 Orientation (Level AA 2.1)	Supports	This application is not locked into any specific screen orientation.
1.3.5 Identify Input Purpose (Level AA 2.1)	Partially Supports	In the 4 templates, there are components missing the correct HTML5 autocomplete attributes.

[1.4.3 Contrast (Minimum)](#) (Level AA)	Partially Supports	Across 3 templates, there are text components that do not meet a minimum contrast ratio of 4.5:1 (in either their normal state, or when receiving focus and/or hover).
[1.4.4 Resize text](#) (Level AA)	Supports	Text can be resized to 200% with no loss of content or functionality.
[1.4.5 Images of Text](#) (Level AA)	Supports	With the exception of logotypes, images of text are not used within this application.
[1.4.10 Reflow](#) (Level AA 2.1)	Partially Supports	8 templates require scrolling in 2 dimensions and have loss of functionality at a width of 320 CSS pixels.
[1.4.11 Non-text Contrast](#) (Level AA 2.1)	Partially Supports	Across 23 templates and within all filter and sort modals, there are visual presentations of UI components, focus states, and/or meaningful graphics that do not reach a contrast ratio of at least 3:1 against adjacent colors.
[1.4.12 Text Spacing](#) (Level AA 2.1)	Partially Supports	2 templates do not support adjusting the text spacing without loss of content or functionality.
[1.4.13 Content on Hover or Focus](#) (Level AA 2.1)	Partially Supports	The Team template contains content that appears on hover or focus and is not dismissible (unless it does not obscure or replace other content), hoverable, and persistent.
[2.4.5 Multiple Ways](#) (Level AA)	Not Applicable	The pages within this application are pages that are steps in a process.
[2.4.6 Headings and Labels](#) (Level AA)	Partially Supports	3 templates contain headings and labels that do not describe their topic or purpose.
[2.4.7 Focus Visible](#) (Level AA)	Partially Supports	2 templates contain scrollable content that does not receive keyboard focus.
[3.1.2 Language of Parts](#) (Level AA)	Supports	The human language of passages or phrases within this application can be programmatically determined.
[3.2.3 Consistent Navigation](#) (Level AA)	Supports	The navigation menu is always presented in the same order.
[3.2.4 Consistent Identification](#) (Level AA)	Supports	All components that repeat across multiple pages are presented the same way.

[3.3.3 Error Suggestion](#) (Level AA)	Supports	When input errors are detected, suggestions are provided on how to resolve the error.
[3.3.4 Error Prevention (Legal, Financial, Data)](#) (Level AA)	Not Applicable	No legal, financial, or secure data is collected in this web application.
[4.1.3 Status Messages](#) (Level AA 2.1)	Partially Supports	On 2 templates, there are status messages that are not automatically presented to users of assistive technologies.